

**United States Embassy, Dhaka, Bangladesh**  
**Message for U.S. citizens**  
**ACS Appointment System Change:**  
**Follow-up Appointments only on Thursdays for Consular Report of Birth Abroad (CRBA)**  
December 15, 2014

Starting on **January 4, 2015**, applicants requiring a follow-up appointment for the submittal of documents for their Consular Report of Birth Abroad (CRBA) will only be able to schedule those appointments on Thursdays during the work week, using the online [Dhaka ACS Appointment Calendar](#). If you have already had an initial interview for the CRBA case and schedule a follow-up appointment on Sunday, Monday, or Wednesday, that appointment will be cancelled and you will have to make a new one on a Thursday.

The requirements for the issuance of a CRBA document have not changed. Our website includes a list of [required and recommended documentation](#).

We monitor the schedule closely to ensure that sufficient appointment slots are available, however if all slots are filled during the week you intend to come to the Embassy, you will need to make an appointment on a subsequent Thursday. If you come across any other scheduling issues, please email us at [DhakaACS@state.gov](mailto:DhakaACS@state.gov).

Please note that after January 4, 2015, all passport appointments, first-time CRBA appointments, and notary services will **no longer be available** on Thursdays. Applicants should make these types of appointments on Sundays, Mondays, or Wednesdays.

Emergency services for U.S. citizens are available at all times. The [U.S. Embassy Dhaka](#) is located at Madani Avenue, Baridhara, Dhaka, Bangladesh 1212, and by telephone at (88) (02) 5566-2000 during regular business hours. If you are a U.S. citizen in need of immediate assistance, the emergency number for the U.S. Embassy is (88) (02) 5566-2000; for after-hours emergency services, please press "0" and ask for the duty officer. You may be asked to explain your emergency; this is to better direct your call.

American Citizens Services  
U.S. Embassy  
Dhaka, Bangladesh